

# Restoring ScaleLink Pro Setup Files

## Overview

ScaleLink Pro has two setup files. If one or both is corrupted an "Invalid Setup File" message will be displayed at start up.

To recover, the corrupted files must be replaced by the original setup files. If backups of the setup files are available they can be reloaded after ScaleLink Pro operation has been restored.

Please read the entire procedure before beginning.

A list of the setup files' contents is at the end of this document.

## Procedure

1. Close any open programs
2. Go to My Computer and navigate to the ScaleLink Pro program folder  
[ Local Drive (C:) > Program Files > Ishida ]
3. Locate the two current setup files: *GenSetup.def* and *SiteSetup.def*
4. Rename these files as "xGenSetup.def" and xSiteSetup.def" respectively
5. Locate the two original setup files: *Usa.set* and *InstallSiteSetup.sit*
6. Create a copy of each file using the Copy and Paste commands in the File menu
7. Rename only the copied files as shown below:
  - a. *Usa-Copy.set* → *GenSetup.def*
  - b. *InstallSiteSetup-Copy.sit* → *SiteSetup.def*
8. Close My Computer
9. Open ScaleLink Pro
10. All configuration has been restore to default
11. If backup setup files are available reload the General Setup and Site Setup files in the ScaleLink Pro Setup menu
12. If backup files are not available refer to the ScaleLink Pro 3.2x Installation manual beginning from section *CONFIGURING SCALELINK PRO* to configure the settings



**Note** The same results may be achieved by reinstalling ScaleLink Pro.



## Important

Windows must be configured to display file extensions such as ".def" referred to in this document. If the extensions are not visible the files cannot be properly renamed.

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## **SLP 3.2x: General Setup and Site Setup Contents**

### General Setup File

- PLU Fields
- Price Zones
- Setup → Options - Multi-store
- Setup → Options - General #1, General #2
- Setup → Options - Report
- Setup → Options - Label Sizes

### Site Setup File

- Scale Comms
- Scale Keyboards
- Users
- User Profiles
- Departments
- Setup → Options - Log
- Setup → Options - Custom Log #1, Custom Log #2