

# 12-Year Vehicle Scale Warranty

## Statement of Limited Warranty

Subject to the terms and conditions as stated herein: Rice Lake Weighing Systems (hereafter referred to as "Rice Lake") warrants its equipment to be free from defects in material and factory workmanship for a period of time from the date of shipment as stated in this document.

**Electronic Components Twelve (12) years** - weight indicator, load cells, junction boxes, suspension system. This covers SURVIVOR SR, PT, OTR, ATV and OTR-XV series.

**Electronic Components Two (2) years** - weight indicator, load cells, junction boxes, suspension system. This covers SURVIVOR AG, LV, SR-X and OTR-SV series.

Load cells, junction boxes, and internal cabling are warranted against failure caused by lightning and moisture provided the scale and all electronic devices have been properly installed, grounded and sealed by an authorized Rice Lake distributor and the power to the indicator and all peripheral equipment is supplied through a surge suppressor device provided by Rice Lake.

## Weighbridge Components

<b>Applies to RICE LAKE SURVIVOR® models</b> Twelve (12) years - SURVIVOR OTR, OTR-XV, ATV, SR and PT weighbridge structure Two (2) years - SURVIVOR OTR-SV, AG, LV, ATV-M and PT-M weighbridge structure	Exclusions to the warranty include but are not limited to: corrosion, concrete & rebar or any other items supplied by others, excessive wear, cosmetic defects that do not affect performance use and damage caused by electrical surges resulting from welding on or near scale
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## Terms and Conditions of Limited Warranty

At Rice Lake' option, this obligation is limited exclusively to original equipment manufactured or supplied by Rice Lake and is subject to the inspection, analysis and determination by Rice Lake regarding the nature and cause of any failure.

This twelve-year warranty requires a bi-annual inspection from the distributor performing installation. Proof of each inspection and calibration must be included with any warranty claim.

Defective components – mechanical or electrical – will be repaired or replaced free of any obligation to the owner within ninety (90) days after date of installation. For the remainder of the product warranty period, defective components (mechanical or electrical), will be repaired or replaced at the option of Rice Lake provided such services are performed by an authorized Rice Lake Distributor and equipment owner agrees to pay Distributor for all non-warranty related services. Service technician labor and travel expenses are covered by Rice Lake subject to a bi-annual inspection equal to the length of this warranty. Rice Lake will require proof of all inspections prior to covering parts, labor or travel expenses. Rice Lake may require the faulty components be returned to the factory, freight prepaid, at the discretion and authorization of Rice Lake.

This warranty does not extend to any labor, material, or service charges involved in removal or replacement of equipment.

Rice Lake is not responsible and will not be held liable for losses, injury or damage caused to persons or property resulting during installation or failure during use of Rice Lake products or any consequential damages that may arise from their use.

Rice Lake reserves the right to incorporate improvements in material and design of the products without notice and is not obligated to incorporate the same improvements in equipment previously manufactured.

All eligible peripheral equipment such as indicators, remote displays or associated hardware used in a scale system under this warranty must be manufactured by Rice Lake. Peripheral equipment must be purchased on the same sales order as the weighbridge. This excludes automated ticketing components and printers.

In certain cases, such as used equipment or peripheral equipment not manufactured by Rice Lake, a reduced warranty may apply. Specific details to these exceptions are provided separately or at the time of purchase.

Rice Lake shall not be obligated under any warranty different than as set forth herein. The Rice Lake warranty is limited to the initial customer and installation and is not transferable in the event of resale.

## Conditions Which Void Limited Warranty

This warranty shall not apply to equipment which:

- A. Has had repairs and modifications not authorized by Rice Lake which in Rice Lake' judgment has affected the performance
- B. Has been subject to misuse "overloading", negligent handling, improper installation, accident, damage by fire, water, submersion or act of God
- C. Has had serial number altered, defaced or removed
- D. Had not followed Rice Lake recommendations for epoxy, galvanizing, or stainless-steel construction for installation in harsh environments
- E. Has not been grounded according to Rice Lake recommended procedure

Freight Carrier Damage Claims for equipment damaged in transit must be referred to the freight carrier. Visible damage should be reported immediately. Concealed damage as soon as possible in any case, within fifteen (15) days of receipt of shipment, in accordance with freight carrier regulations.

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED INCLUDING ANY WARRANTY EXTENDED BEYOND THE DESCRIPTION OF THE PRODUCT. This warranty statement sets forth the extent of our liability for breach of any warranty or deficiency in connection with the sale or use of the product. It is understood that Rice Lake will not be liable for consequential damages or any nature, including but not limited to, loss of profit, delays or expenses, whether based on tort or contract.

With the twelve (12) year Lightning Protection Package, there must be a bi-annual inspection of the site and the transient protection electronics for acceptance of coverage by Rice Lake. The inspection must be completed by the authorized Rice Lake distributor who sold and installed the scale system. Scale owner is responsible for the cost of the inspections. Failure to provide consistent inspection records throughout the warranty period will void the product warranty.

With the two (2) year Lightning Protection Package, there must be an annual inspection of the site and the transient protection electronics for acceptance of coverage by Rice Lake. The inspection must be completed by a qualified Rice Lake distributor. Scale owner is responsible for the cost of the inspections.